Medium-Term Management Plan and Sustainability Management

Sustainability Management at the Norinchukin Bank

Identifying Sustainability Issues

Developing a Future Outlook, Formulating a Five-Year Plan

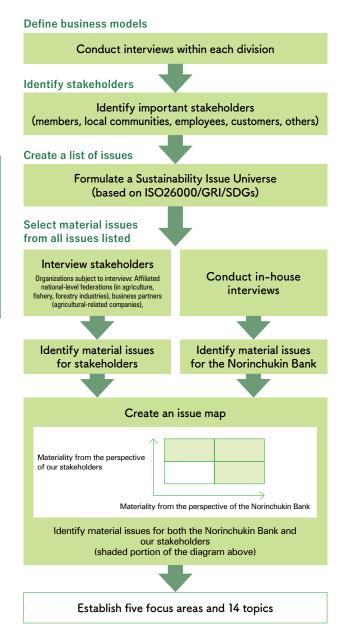
Based on perspectives required by stakeholders and perspectives on important issues for the Norinchukin Bank, we have established five focus areas and 14 topics.

We considered the four points below in choosing these topics, formulating the process as seen in the diagram to the right.

Points for Consideration

- Be mindful of measures to address sustainabilityrelated issues
- 2) Incorporate input from our stakeholders
- 3) Consider the various perspectives related to sustainability (e.g. the SDGs)
- 4) Base our approach on our Medium-Term management plan (FY2019-2023)

We will continue to review issues as appropriate in light of social trends.



Norinchukin Bank Sustainability Topics (Five Focus Areas and 14 Topics)



Focus Area 2: Promote responsible finance	
Topic 2-1: Promote sustainable finance	P34
Topic 2-2: Contribute to sustainable energy utilization	
Topic 2-3: Realize financing for everybody	

Focus Area 3: Promote sustainability management	
Topic 3-1: Ensure a transparent organizational governing structure Topic 3-2: Reinforce the management of environmental and social	P38
risks	
Topic 3-3: Reinforce stakeholder engagement	

Focus Area 4: Secure highly capable human resources	
Topic 4-1: Improve diversity and equal opportunities Topic 4-2: Enhance human resources development	P41

Focus Area 5: Maintain customer trust as a financial institution	P50
Topic 5-1: Further reinforce our compliance framework	